

## Message from the Board of Trustees

Hi Everyone! HAPPY 2024!!! We wish you all a Happy Healthy Peaceful New Year. In April, we mark the 15th anniversary of the owners taking control of the Edgewater. What a ride it has been and continues to be so that we can all continue to enjoy our favorite place on the beach in Dennis Port.

Even though this newsletter is coming quickly on the heels of the Fall 2023 newsletter, please take the time to read this newsletter. As we mentioned then, we delayed issuing that newsletter so as to give you the most up-to-date information. However, we could not delay issuing this, our Winter newsletter, predominantly because of certain time frames that have to be met regarding some of the information we share here every year. The next newsletter will likely be issued late summer/early fall.

VRI continues to be our management company with Capital their parent company. Since Capital bought VRI, they have continued to make many updates and changes, many needed and good changes, including implementing and installing new property management and accounting software. Working with them, access to your accounts via links in a number of locations on the EBR website have been implemented, too. Those links have been updated and now take you to Capital's website where your account resides, where we owners can go to pay our maintenance fees online and view our own account information. It has had some growing pains but when it works, it works well. So if you haven't already paid your 2024 maintenance fees, you can go there and pay now or at any time even in advance. Yes, some of our owners actually pay their fees in advance. Thank you to those who do and all of you who have paid your fees on time. For those who are experiencing problems paying your fees, please contact VRI to establish a payment plan and don't go into arrears.

Meanwhile Capital continues to market its Vacation Club to EBR owners and others. However, despite all our efforts there continue to be some glitches, some confusing

and less than factual statements made by the sales team even though they have been told to correct their ways countless times. We'll keep after them, but if you elect to attend any of their meetings, to speak to them, and come away confused or concerned about what you're hearing, please contact The Edgewater to get the real facts.

This is also to let you know that this year two (2) seats on the Board of Trustees are up for election, each for a three (3) year term. If you are interested in running for the Board, please complete the Candidate Information Form enclosed with this newsletter and return it so as to arrive no later than COB February 16th. Applications received subsequent to COB February 16th will not be considered. In February, as usual, the ballot for you to vote in the election for the Board will be sent out along with candidate bios for those running. This info will accompany the formal notice of the Annual Owners Meeting in the same mailing.

Speaking of the Annual Owners Meeting, the fourteenth (14th) Annual Meeting of the Edgewater Owners Association will be held on May 4, 2024, at 10:00 a.m. via Zoom and telephone. Please join us on your iPad, laptop, or phone, to hear all about what has been going on at the Edgewater and to get answers to your questions. The meeting is scheduled to last two (2) hours. As usual, we strive to answer all of your questions. Last year we answered questions from the few who attended, our smallest turnout ever. Please make it a point to attend, to ask any questions you may have. You get to do it in the comfort of your easy chair. Save the date and join us! We look forward to seeing you there.

On behalf of the Edgewater Board of Trustees,  
Marcia Svetkey, Chairperson

### Save the Date!

Annual Owners Meeting  
Saturday, May 4, 2024  
10:00 a.m.

Via Zoom/Telephone

**Inside this Issue:** General Manager's Notes ■ Important Security Alert: Protect Yourself from Phishing Scams  
Call for Nominations to the Board ■ Check Your Vacation Start Date ■ Use Week Calendar  
Candidate Information Form

# General Manager's Notes

Farewell 2023 and bring on 2024. The past year we saw an uptick in our total occupancy here at Edgewater despite a record number of rainy Saturdays throughout the warmer months. Once again, our owners and guests complimented our hardworking team with our overall cleanliness, politeness, and friendly service we offer day in and day out. The Edgewater was also fully staffed in 2023, and we reinstated our daytime children's activities in June, July, and August.

The Special Assessment collections continued through the first half of 2023. We continue to complete the list of projects that were identified when we originally put forth the assessment back in 2022. The projects that remain are to replace the remaining sliding doors on the first floor, finish rebuilding the second-floor decks above, add gutters to help with the drainage on the second-floor decks and replace the trim and exterior shingles.

We will also replace a number of guest room doors and upgrade all of the electric door locks as our current lock set is quickly becoming obsolete and not dependable. The 8 south facing ocean front windows and configuration is also slated to be redesigned and replaced. The west building roof will be replaced, and one complete septic system will be replaced. Our goal is to complete these projects by the end of 2024.

The Board of Trustees has also approved getting an updated whole property reserve study which will be completed by the end of the first quarter. This report will help us to build a reserve project list. Based on the urgency and overall funding available, we will get started on those projects, as well, in the next 12 months.

Our service contracts with our mechanical system company and our HVAC company will continue in place throughout the off season so we can have our property running efficiently throughout 2024. This includes our boilers, hot water heaters, A/C chillers, in room A/C & heat, and pool equipment. Meanwhile, we just had to replace the heater for the indoor pool water and are in the process of replacing the air heater in the indoor pool building.

The team has continued to utilize two new major software enhancements brought online in 2023, our reservation system and accounting system. All of us are finding the new systems to be very helpful to the resort. We are continuing with ongoing training in each area.

The resort did suffer room damage last year when temperatures plummeted to 10 below on February 4th and 5th. The pipes that burst in 3 different areas of our resort caused damage in excess of \$75,000.00. I am happy to report that the areas where the resort was affected were refurbished quickly and efficiently and our property insurance did cover 95% of the total cost. Let's hope we do not experience another arctic blast as our beachfront Cape Cod resort was not built to withstand subzero temps.

The owner resale program is continuing to provide alternatives and opportunity for owners wishing to sell and/or purchase weeks/units here at the Edgewater. Currently we have 125 units listed and inquiries are happening quite often. If you have any interest in buying or selling, and/or know someone who is, please reach out to me, John Verity, at [Johnverity@edgewatercapecodma.com](mailto:Johnverity@edgewatercapecodma.com) so I can assist you.

All of us here at The Edgewater Beach Resort look forward to welcoming each and every one of you to the resort for a memorable stay in 2024. Thank you for your continued support.

Kind Regards,  
John Verity, General Manager

# Important Security Alert: Protect Yourself from Phishing Scams

A critical issue recently came to light during the Fall 2023 American Resort Development Association (ARDA) Executive Conference. The Federal Bureau of Investigation (FBI) has alerted industry leaders, including us, about a new type of fraud targeting Vacation Ownership owners.

## What's Happening?

Organized groups, including individuals linked to Mexican cartels, are defrauding timeshare owners in the United States and Mexico. These scammers, posing as agents from well-known Vacation Ownership companies or law firms, claim to offer lucrative deals to buy your timeshare. They typically initiate contact through phone, email, or text, often using seemingly legitimate business websites and contact details to bolster their appearance of credibility.

## How Does This Scam Work?

These fraudulent agents often request owners to pay for various closing-related costs upfront, directing the payment to foreign or national bank accounts. They promise reimbursement at closing, but their real goal is to steal your money and personal and banking information.

## Has This Affected Our Community?

Although we haven't seen widespread incidents within Capital Vacations/VRI managed resorts, one of our legacy owners recently reported a similar approach. To ensure everyone's safety, we believe it's crucial to raise awareness among all our members.

## What Should You Look Out For?

- 1. Upfront Fees:** We strongly advise against paying any upfront fees to sell your timeshare. This is a stance shared by both Capital Vacations/VRI and ARDA.
- 2. Personal Information Requests:** Legitimate companies like Capital Vacations might verify your information during a call you initiate, but they will never contact you to ask for personal details.
- 3. Phishing Emails:** Be vigilant about the emails you receive. Even if an email looks official, check the sender's address. Emails from Capital Vacations will only come from @capitalvacations.com, @vriamericas.com, or @tradingplaces.com.

## What to Do if You Suspect a Scam?

If you think you've encountered this scam, please contact Owner Services immediately at scamalert@capitalvacations.com or 1-833-571-0763.

We appreciate your attention to this serious matter. Together, we can protect our community from these fraudulent activities.

Stay vigilant...

## Call for Nominations to the Board



It's that time of year again when the Board is searching for owners who are interested in contributing their time and efforts to The Edgewater Beach Resort and its future. If you are interested, please submit your name to be a candidate and run in the upcoming election to serve as a member of the Board. There are two (2) seats up for election, each for a three (3) year term.

To throw your hat into the ring, you must complete and return a Candidate Information Form. The Form is enclosed here for your convenience. We hope you will take the time to complete and submit it to reach us no later than COB February 16, 2024. Applications received subsequent to COB February 16th will not be considered. Please fax the form to 949-315-3753, scan and email to [admin@vriamericas.com](mailto:admin@vriamericas.com), or mail it to:

Edgewater Beach Resort  
c/o VRI Americas  
PO Box 399, Hyannis, MA 02601

Please be aware that participation as a Board Member does not include compensation for your time but does require a lot of caring for and interest in the Edgewater Beach Resort. You must also be willing and able to attend at least six (6) meetings a year at VRI Americas' offices in Hyannis, virtually via Zoom, and, on occasion, onsite at the Resort. In addition, your participation may also be required, as needed, in between meetings via email, via Zoom, and/or telephone.

Please note that to run (and to vote in this election) you must be an owner and current with your maintenance fees and/or current with your financial obligations to the Resort by January 31, 2024.

A short biography of the candidates running, including a summary of their education and experience, will be mailed to all owners in February. Enclosed with that mailing will be the ballot to be used to vote for the candidate of your choice.

The candidate selected will be notified in early April and invited to attend the Board's organizational meeting in April. The selection will be announced to owners at the Annual Owners Meeting on May 4, 2024, online at [www.edgewatercapecodma.com](http://www.edgewatercapecodma.com), and in the Resort's Summer/Fall 2024 Newsletter.

## Check Your Vacation Start Date

In 2023 for Saturday check ins there was a late week 52 affecting all of us in the world of timeshares. The 52nd week of 2023 began on December 30, 2023, and ended January 6, 2024.

As a result, Week 1 of 2024 began on January 6, 2024.

Please be sure to review the calendar prior to making your vacation plans for 2024 to confirm the start date of your week(s) in 2024.

**Please see Resort Calendar on Page 5**



# Edgewater Beach Resort

## Use Weeks Calendar



WEEK	2024 SATURDAY TO SATURDAY	2025 SATURDAY TO SATURDAY	2026 SATURDAY TO SATURDAY	2027 SATURDAY TO SATURDAY	2028 SATURDAY TO SATURDAY	WEEK
1	JAN. 6 – JAN. 13	JAN. 4 – JAN. 11	JAN. 3 – JAN. 10	JAN. 2 – JAN. 9	JAN. 1 – JAN. 8	1
2	JAN. 13 – JAN. 20	JAN. 11 – JAN. 18	JAN. 10 – JAN. 17	JAN. 9 – JAN. 16	JAN. 8 – JAN. 15	2
3	JAN. 20 – JAN. 27	JAN. 18 – JAN. 25	JAN. 17 – JAN. 24	JAN. 16 – JAN. 23	JAN. 15 – JAN. 22	3
4	JAN. 27 – FEB. 3	JAN. 25 – FEB. 1	JAN. 24 – JAN. 31	JAN. 23 – JAN. 30	JAN. 22 – JAN. 29	4
5	FEB. 3 – FEB. 10	FEB. 1 – FEB. 8	JAN. 31 – FEB. 7	JAN. 30 – FEB. 6	JAN. 29 – FEB. 5	5
6	FEB. 10 – FEB. 17	FEB. 8 – FEB. 15	FEB. 7 – FEB. 14	FEB. 6 – FEB. 13	FEB. 5 – FEB. 12	6
7	FEB. 17 – FEB. 24	FEB. 15 – FEB. 22	FEB. 14 – FEB. 21	FEB. 13 – FEB. 20	FEB. 12 – FEB. 19	7
8	FEB. 24 – MAR. 2	FEB. 22 – MAR. 1	FEB. 21 – FEB. 28	FEB. 20 – FEB. 27	FEB. 19 – FEB. 26	8
9	MAR. 2 – MAR. 9	MAR. 1 – MAR. 8	FEB. 28 – MAR. 7	FEB. 27 – MAR. 6	FEB. 26 – MAR. 4	9
10	MAR. 9 – MAR. 16	MAR. 8 – MAR. 15	MAR. 7 – MAR. 14	MAR. 6 – MAR. 13	MAR. 4 – MAR. 11	10
11	MAR. 16 – MAR. 23	MAR. 15 – MAR. 22	MAR. 14 – MAR. 21	MAR. 13 – MAR. 20	MAR. 11 – MAR. 18	11
12	MAR. 23 – MAR. 30	MAR. 22 – MAR. 29	MAR. 21 – MAR. 28	MAR. 20 – MAR. 27	MAR. 18 – MAR. 25	12
13	MAR. 30 – APR. 6	MAR. 29 – APR. 5	MAR. 28 – APR. 4	MAR. 27 – APR. 3	MAR. 25 – APR. 1	13
14	APR. 6 – APR. 13	APR. 5 – APR. 12	APR. 4 – APR. 11	APR. 3 – APR. 10	APR. 1 – APR. 8	14
15	APR. 13 – APR. 20	APR. 12 – APR. 19	APR. 11 – APR. 18	APR. 10 – APR. 17	APR. 8 – APR. 15	15
16	APR. 20 – APR. 27	APR. 19 – APR. 26	APR. 18 – APR. 25	APR. 17 – APR. 24	APR. 15 – APR. 22	16
17	APR. 27 – MAY 4	APR. 26 – MAY 3	APR. 25 – MAY 2	APR. 24 – MAY 1	APR. 22 – APR. 29	17
18	MAY 4 – MAY 11	MAY 3 – MAY 10	MAY 2 – MAY 9	MAY 1 – MAY 8	APR. 29 – MAY 6	18
19	MAY 11 – MAY 18	MAY 10 – MAY 17	MAY 9 – MAY 16	MAY 8 – MAY 15	MAY 6 – MAY 13	19
20	MAY 18 – MAY 25	MAY 17 – MAY 24	MAY 16 – MAY 23	MAY 15 – MAY 22	MAY 13 – MAY 20	20
21	MAY 25 – JUNE 1	MAY 24 – MAY 31	MAY 23 – MAY 30	MAY 22 – MAY 29	MAY 20 – MAY 27	21
22	JUNE 1 – JUNE 8	MAY 31 – JUNE 7	MAY 30 – JUNE 6	MAY 29 – JUNE 5	MAY 27 – JUNE 3	22
23	JUNE 8 – JUNE 15	JUNE 7 – JUNE 14	JUNE 6 – JUNE 13	JUNE 5 – JUNE 12	JUNE 3 – JUNE 10	23
24	JUNE 15 – JUNE 22	JUNE 14 – JUNE 21	JUNE 13 – JUNE 20	JUNE 12 – JUNE 19	JUNE 10 – JUNE 17	24
25	JUNE 22 – JUNE 29	JUNE 21 – JUNE 28	JUNE 20 – JUNE 27	JUNE 19 – JUNE 26	JUNE 17 – JUNE 24	25
26	JUNE 29 – JULY 6	JUNE 28 – JULY 5	JUNE 27 – JULY 4	JUNE 26 – JULY 3	JUNE 24 – JULY 1	26
27	JULY 6 – JULY 13	JULY 5 – JULY 12	JULY 4 – JULY 11	JULY 3 – JULY 10	JULY 1 – JULY 8	27
28	JULY 13 – JULY 20	JULY 12 – JULY 19	JULY 11 – JULY 18	JULY 10 – JULY 17	JULY 8 – JULY 15	28
29	JULY 20 – JULY 27	JULY 19 – JULY 26	JULY 18 – JULY 25	JULY 17 – JULY 24	JULY 15 – JULY 22	29
30	JULY 27 – AUG. 3	JULY 26 – AUG. 2	JULY 25 – AUG. 1	JULY 24 – JULY 31	JULY 22 – JULY 29	30
31	AUG. 3 – AUG. 10	AUG. 2 – AUG. 9	AUG. 1 – AUG. 8	JULY 31 – AUG. 7	JULY 29 – AUG. 5	31
32	AUG. 10 – AUG. 17	AUG. 9 – AUG. 16	AUG. 8 – AUG. 15	AUG. 7 – AUG. 14	AUG. 5 – AUG. 12	32
33	AUG. 17 – AUG. 24	AUG. 16 – AUG. 23	AUG. 15 – AUG. 22	AUG. 14 – AUG. 21	AUG. 12 – AUG. 19	33
34	AUG. 24 – AUG. 31	AUG. 23 – AUG. 30	AUG. 22 – AUG. 29	AUG. 21 – AUG. 28	AUG. 19 – AUG. 26	34
35	AUG. 31 – SEP. 7	AUG. 30 – SEP. 6	AUG. 29 – SEP. 5	AUG. 28 – SEP. 4	AUG. 26 – SEP. 2	35
36	SEP. 7 – SEP. 14	SEP. 6 – SEP. 13	SEP. 5 – SEP. 12	SEP. 4 – SEP. 11	SEP. 2 – SEP. 9	36
37	SEP. 14 – SEP. 21	SEP. 13 – SEP. 20	SEP. 12 – SEP. 19	SEP. 11 – SEP. 18	SEP. 9 – SEP. 16	37
38	SEP. 21 – SEP. 28	SEP. 20 – SEP. 27	SEP. 19 – SEP. 26	SEP. 18 – SEP. 25	SEP. 16 – SEP. 23	38
39	SEP. 28 – OCT. 5	SEP. 27 – OCT. 4	SEP. 26 – OCT. 3	SEP. 25 – OCT. 2	SEP. 23 – SEP. 30	39
40	OCT. 5 – OCT. 12	OCT. 4 – OCT. 11	OCT. 3 – OCT. 10	OCT. 2 – OCT. 9	SEP. 30 – OCT. 7	40
41	OCT. 12 – OCT. 19	OCT. 11 – OCT. 18	OCT. 10 – OCT. 17	OCT. 9 – OCT. 16	OCT. 7 – OCT. 14	41
42	OCT. 19 – OCT. 26	OCT. 18 – OCT. 25	OCT. 17 – OCT. 24	OCT. 16 – OCT. 23	OCT. 14 – OCT. 21	42
43	OCT. 26 – NOV. 2	OCT. 25 – NOV. 1	OCT. 24 – OCT. 31	OCT. 23 – OCT. 30	OCT. 21 – OCT. 28	43
44	NOV. 2 – NOV. 9	NOV. 1 – NOV. 8	OCT. 31 – NOV. 7	OCT. 30 – NOV. 6	OCT. 28 – NOV. 4	44
45	NOV. 9 – NOV. 16	NOV. 8 – NOV. 15	NOV. 7 – NOV. 14	NOV. 6 – NOV. 13	NOV. 4 – NOV. 11	45
46	NOV. 16 – NOV. 23	NOV. 15 – NOV. 22	NOV. 14 – NOV. 21	NOV. 13 – NOV. 20	NOV. 11 – NOV. 18	46
47	NOV. 23 – NOV. 30	NOV. 22 – NOV. 29	NOV. 21 – NOV. 28	NOV. 20 – NOV. 27	NOV. 18 – NOV. 25	47
48	NOV. 30 – DEC. 7	NOV. 29 – DEC. 6	NOV. 28 – DEC. 5	NOV. 27 – DEC. 4	NOV. 25 – DEC. 2	48
49	DEC. 7 – DEC. 14	DEC. 6 – DEC. 13	DEC. 5 – DEC. 12	DEC. 4 – DEC. 11	DEC. 2 – DEC. 9	49
50	DEC. 14 – DEC. 21	DEC. 13 – DEC. 20	DEC. 12 – DEC. 19	DEC. 11 – DEC. 18	DEC. 9 – DEC. 16	50
51	DEC. 21 – DEC. 28	DEC. 20 – DEC. 27	DEC. 19 – DEC. 26	DEC. 18 – DEC. 25	DEC. 16 – DEC. 23	51
52	DEC. 28 – JAN. 4	DEC. 27 – JAN. 3	DEC. 26 – JAN. 2	DEC. 25 – JAN. 1	DEC. 23 – DEC. 30	52
53					DEC. 30 – JAN. 6	53



# Edgewater Beach Resort

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## WINTER 2024 NEWSLETTER

### Contact Information

#### Edgewater Beach Resort

Resort Number (508) 398-6922  
Fax (508) 760-3447  
Website: [www.edgewatercapecodma.com](http://www.edgewatercapecodma.com)

#### Edgewater Board of Trustees

Email: [board@edgewatercapecodma.com](mailto:board@edgewatercapecodma.com)

#### Billing, Payment Plans and Collections

General (949) 855-8004  
Monday - Friday 11:00 a.m. - 8:00 p.m. ET

#### Reservations, Maintenance Fee Payments and Owner Care Services

General (833) 715-0008  
Monday - Friday 9:00 a.m. - 8:00 p.m. (ET)

#### Exchange Information

RCI (877) 874-3334  
Interval International (800) 828-8200  
Trading Places (800) 365-7617

#### Still Need Assistance?

VRI Corporate Services (949) 587-2299  
(800) 999-7140  
VRI Fax (949) 315-3753



*Managed by VRI Americas  
Perfecting the Art of Hospitality*

# EDGEWATER BEACH RESORT CANDIDATE INFORMATION FORM

To place your name on the ballot for the upcoming election to fill a seat on the Edgewater Beach Resort Board of Trustees, please complete this form and submit it so as to arrive **no later than COB February 16, 2024**. Applications received subsequent to COB February 16th will **not** be considered. You can submit the form via email, via fax or via mail to the address below. This information will be summarized and distributed to Owner Association members prior to the election. Please be brief and write legibly.

Candidates must be an owner of an interval interest at the Edgewater Beach Resort and must be current in all fees by January 31, 2024, in order to be placed on the ballot.

There are (2) seats up for election each for a three (3) year term.

Name: \_\_\_\_\_

Unit/Week: \_\_\_\_\_

Permanent Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone Number(s): (Home) \_\_\_\_\_

(Work) \_\_\_\_\_

Email: \_\_\_\_\_

Education: \_\_\_\_\_

Qualifying Experience: \_\_\_\_\_

Objectives as a Board Member: \_\_\_\_\_

To ensure that your name is entered in nomination and appears on the ballot for consideration by your fellow owners, please return this form **to reach us no later than COB February 16, 2024**.

EMAIL to [admin@vriamericas.com](mailto:admin@vriamericas.com) or MAIL or FAX your  
completed Candidate Information Form to:  
Secretary at Edgewater Beach Resort  
c/o VRI Americas  
P.O. Box 399  
Hyannis, MA 02601-0399  
Fax No.: (949) 315-3753

**Please fold over, stamp and mail to the address on the reverse side of this page.**

-Please Fold Here-

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PLACE  
STAMP  
HERE

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Please check if new address

Secretary at Edgewater Beach Resort  
c/o VRI Americas  
P.O. Box 399  
Hyannis, MA 02601-0399

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